

# Solutions to improve security and productivity across the enterprise

*ISG is the leader in the application of IT Governance to create more productive IT and Business processes*

ISG offer a range of products and services to assist complex organisations to provide governance over their IT operations and business processes. Building on our services around ISO 27001 implementation and certification, we now compliment these with technologies which assist organisations to better manage their development and IT Service Management processes.

Our governance products now extend into the business process domain enabling complex organisations to establish business process compliance with a wide range of standards, including ISO standards, CobiT, and SOX.

ISG provide the only IT Service Management and Application Lifecycle Management solutions that are backed by enterprise BPM technologies to enable you to seamlessly link users into IT governance solutions to create end-to-end business process compliance solutions that extend across your entire organisation.

ISG's range of services to clients now includes:

- IT Security Certification Consulting Assistance
- IT Controls and Application Security Assessment
- Design and construction of ISO Management Systems
- Process Automation, including full tool support for ITIL & Application Development processes
- Project and Portfolio Management systems
- Managed application development and support services.

## Special Points of Interest

*ISG is Australia's leading IT Governance Strategist.*

We provide solutions to IT Security and Governance problems facing large government and corporate organisations across Australia and Asia.

Key service areas include:

- Management processes, including ITIL & ALM
- Software Development and Application Integration
- Security management
- Business Process Design & Implementation
- Software Testing
- Training & Documentation



## What is IT Governance and how can you get it

The implementation of IT Governance involves the application of control practices to improve transparency, reduce complexity, promote learning, provide flexibility and scalability, and avoid breakdowns in internal control and oversight.

IT Governance is an integral part of enterprise governance and provide clear direction for IT strategy, a risk management framework and a system of controls within a consistent security policy. The implementation of configuration, release, and change management processes are now recognised as fundamental components of sound information security management practices.

ISG consultants are experienced in the design and implementation of physical and electronic information security control frameworks, as well as the IT Service Management processes on which they rely.



...making technology work

*Making Technology Work through Governance, Security, Management*

# Building a platform for IT Productivity through Governance and Security



*ISG Consulting — Your Approved Supplier for:*

*Our Clients Include:*

<b>Management Processes</b>	<ul style="list-style-type: none"> <li>• Change Management</li> <li>• Configuration Management</li> <li>• Requirements Management</li> <li>• Programme / Project Management</li> <li>• Governance / Policy Management</li> <li>• Business Rule Management</li> </ul>
<b>Development and Integration</b>	<ul style="list-style-type: none"> <li>• Enterprise Application Integration</li> <li>• Data Integration</li> <li>• Software Development</li> </ul>
<b>Security Management</b>	<ul style="list-style-type: none"> <li>• Identification and Authentication</li> <li>• Access Control</li> <li>• Cryptography</li> <li>• Strong Authentication</li> <li>• Intrusion Detection</li> <li>• Intrusion Prevention</li> <li>• Information Security Management Systems</li> </ul>
<b>Systems Management</b>	<ul style="list-style-type: none"> <li>• Issue Tracking</li> </ul>
<b>Testing Services</b>	<ul style="list-style-type: none"> <li>• Hardware Testing</li> <li>• Software Testing</li> </ul>
<b>Training and Documentation Services</b>	<ul style="list-style-type: none"> <li>• Training Services</li> <li>• Documentation Services</li> </ul>

- Toyota Motor Corp Australia
- NSW Fire & Rescue
- Reserve Bank of Australia
- Commonwealth Bank
- Sydney Water Corporation
- Sensis
- Rockwell Automation
- ASIC
- Transport for NSW
- ANSTO
- NSW Audit Office
- NSW Health
- Uniting NSW & ACT
- Scalabrini Villages

## Contact Information

Level 9  
55 Hunter Street  
Sydney NSW 2000  
Australia

Tel +61 1300 66 33 58  
Email: [info@isg.net.au](mailto:info@isg.net.au)  
Web: [www.isg.net.au](http://www.isg.net.au)



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